



Residential Provider Meeting Q&A
Friday, April 14, 2023
Virtual Meeting
11:30am –12:30pm

1. **Mr. Sabado, are you our contact at DWIHN to check our status of HCBS compliance and the status of our homes?**
 - A. I can help get that information. Eugene Gillespie is the HCBS Region 7 Lead, he would have that information readily. I can assist, I am at wsabado@dwihn.org
2. **To be clear. If you have an unlicensed home where the individuals or their guardian signs the lease, then they are not included in the HCBS rules.**
 - A. The Unlicensed Home will be excluded from the Survey only if the Home is not owned and operated by the same organization/company that provides the CLS Services to the Members living in the homes. A Lease would be evidence of Independent Living if the Home is not serviced by the the CLS Program and does not own and operate that home.
3. **Will you email those links to us so we can register?**
 - A. For all Providers who need this document, please e-mail me at wsabado@dwihn.org
4. **Where can we find the contact info for the PIHP HCBS Lead of the region?**
 - A. egillespie@dwihn.org
5. **How do we know if we were considered a non-responder? I don't remember receiving a survey, but if I was supposed to, how would I know?**
 - A. To see if you are on the Non-Responder List, you can reach out to me at wsabado@dwihn.org. If you are on the list to receive a survey and need to know you can reach out to me at wsabado@dwihn.org or Eugene Gillespie who is the Lead at egillespie@dwihn.org.
6. **How do we find out what if anything we need to do to become complaint or if we have been deem complaint?**
 - A. If you have questions about your status please reach out to the HCBS PIHP Lead, Eugene Gillespie at egillespie@dwihn.org

7. **Is the NHRRT the same class as the recipient rights on DWC?**
- A. No, they are two separate trainings. The NHRRT is a Face to Face training that occurs via Zoom and is required within 30 days of employment. After completing the NHRRT and earning the certificate, the certificate remains valid so long as you take the annual Recipient Rights updates at dwctraining.com without missing more than two consecutive years. If you have additional questions, please send us an email at orr.training@dwihn.org. Thank you and have a wonderful day!
 - B. No. Virtual live class
 - C. No. The New Hire RR trng. (via zoom) is face to face and more in depth than Annual RR trng. When your NHRRT expires after 1 year, you are required to take ARRT.
8. **When did surveys go out and what agency did they come from?**
- A. The survey was emailed to providers and members on 4/12/23. Please provide me with the name of your organization and I can let you know if your organization is being surveyed.
 - B. Home Health Pro, LLC: DBA Sigma HomeCare
9. **Are the annual Rights Reviews only completed at licensed residential homes? I do not recall seeing any rights reviews at our unlicensed homes where the members or their guardian signs their own lease.**
- A. ORR Site Reviews are conducted at all/every service delivery site, licensed and unlicensed.
10. **APRIL WHAT IS YOUR EMAIL SO I CAN SEND YOU MY ORGANIZATION TO CHECK FOR SURVEY STATUS?**
- A. Good Morning! I can assist you get that information, I am at wsabado@dwihn.org or you can reach out to Eugene Gillespie at egillsepie@dwihn.org as well. Hope this helps!
11. **I have not received any surveys yet. Have they gone out for Wayne County?**
- A. Please e-mail me at wsabado@dwihn.org with the Home Names and E-mail Contacts for the site and the Corporate E-Mail so I can check if a Survey was sent. Thanks:
12. **Who is responsible for reporting the death and submitting the death log...providers or CRSP? I have never seen this form/process before as a Provider/Staffing Agency**
- A. The CRSP
13. **APRIL CAN YOU PLEASE CHECK THE STATUS FOR NOBLE HOME II INC. FOR A SURVEY?**
- A. I can help with your request. Please e-mail me at wsabado@dwihn.org with the Homes Contact E-mail or Corporate E-Mail.

14. I was under the impression that the CRSP completes the death log and the critical event. Are you saying that the Residential Provider needs to submit the death log to DWIHN?

A. Absolutely. We have continually reminded the CRSPs (Supports Coordinators) that they can begin the treatment planning and authorization request process up to 60 days prior to the expiration of the current IPOS.

15. Who completes the How to Get Death Log Number? Is it CRSP or Provider?

A. The CRSP